**COMPLAINT FORM**

This form is to be completed by an interested party to report the possible noncompliance of a NERC Reliability Standard. This form should **only** be used for reporting noncompliance related to the matters pertaining to **Bulk Electric System Reliability** within the ERCOT Interconnection; not commercial or retail matters.

Completed forms should be sent to Texas RE:

Via E-mail: [complaint@texasre.org](mailto:complaint@texasre.org) (for NERC Reliability Standards)

To submit anonymous and confidential complaints related to possible violations, please visit the [Compliance Hotline](https://secure.ethicspoint.com/domain/media/en/gui/21931/index.html) .

**PART A: INFORMATION ABOUT THE ENTITY SUBMITTING THE COMPLIANT**

**Interested Party**

Organization Name:

Address:

City, State, Zip Code:

Phone:

E-mail Address:

**Contact (person to whom the response will be directed)**

Name:

Address:

City, State, Zip Code:

Phone:

E-mail Address:

Is this Submission made on a Confidential Basis? *(please check one)*

Yes  No

**PART B: DETAILS OF THE COMPLAINT**

**Name of the entity:**

(That is the subject of the complaint)

NERC Reliability Standard:

Time frame of issue:

Please outline below (or attach) details of the complaint.

*(Note: Include the* ***name of the entity*** *that is the subject of the complaint, the date(s) of the alleged noncompliance, and other relevant details. Texas RE or NERC may not act on a complaint if it is incomplete and/or does not include enough information.)*

Please check box if additional details are attached:

**PART C: FACTS OR INFORMATION THAT SUPPORT THE COMPLAINT**

Please outline below any facts, documents, or information that support the complaint:

Please check box if additional facts, documents, or information are attached.

**PART D: SIGNATURE OF INTERESTED PARTY MAKING THE COMPLAINT**

Signature:

Name:

Title:

Date:

|  |  |  |
| --- | --- | --- |
| **FOR Texas RE USE ONLY** | | |
| Date received by Texas RE: |  | |
| Date complainant was sent notice of Complaint Form received: | |  |